



PG&E HOW TO DOWNLOAD THE DATA WE NEED FOR SOLAR. Go to: <https://www.pge.com>

If you do not have an online account, start by going to [www.pge.com](http://www.pge.com) and click on “Register”

The screenshot shows the PG&E website's sign-in interface. At the top, there are two navigation links: "YOUR ACCOUNT" and "CUSTOMER SERVICE". Below these is a "SIGN IN" section with a title "SIGN IN". It contains two input fields: "USERNAME" with a "Forgot Username >" link and "PASSWORD" with a "Forgot Password >" link. Below the password field is a checkbox labeled "Remember My Username". A large orange "SIGN IN" button is positioned below the checkbox. At the bottom of the sign-in section are two buttons: "REGISTER" and "VISITOR".

It will take you to the next window which you will select if you are a new customer or current customer. Click on the appropriate selection and click “Next”

### Register

#### Current Customer

Create an online account

##### Are you the account holder?

The account holder is the customer who established a service account with PG&E.

YES

NO

#### New Customer

Request new PG&E service

##### New to our service territory?

Welcome!

REQUEST NEW SERVICE

Select “Residential” or “Business”

#### Verification

Your information is secure with PG&E.

Select the type of account you wish to register.

RESIDENTIAL

BUSINESS




**You will need your 11 digit account number off of your PG&E Statement, and phone number previously provided to PG&E or the last 4 digits of the account holder’s social security number.**

Verification

🔒 Your information is secure with PG&E.

Select the type of account you wish to register.

**RESIDENTIAL** **BUSINESS**

[Look up your account number >](#) 

**ACCOUNT NUMBER**  
Enter a valid 11-digit account number (e.g., 1234567890-2)

\_\_\_\_\_

————— AND —————

Enter the phone number previously provided to PG&E or the last 4 digits of your Social Security number.

Phone number

Last 4 digits of Social Security number

**NEXT**

If you do not know your account number, you can find your account number by selecting “Look up your account number” and the next window will come up. You will need your meter number off of your smart meter.

Account number lookup

Enter your information below to look up your account number or locate it on the first page of your energy statement in the upper right corner.

*\*required field*

**LAST NAME\***

\_\_\_\_\_

**ZIP CODE OF SERVICE ADDRESS\***

\_\_\_\_\_

**LAST 4 DIGITS OF SOCIAL SECURITY NUMBER\***

\_\_\_\_\_

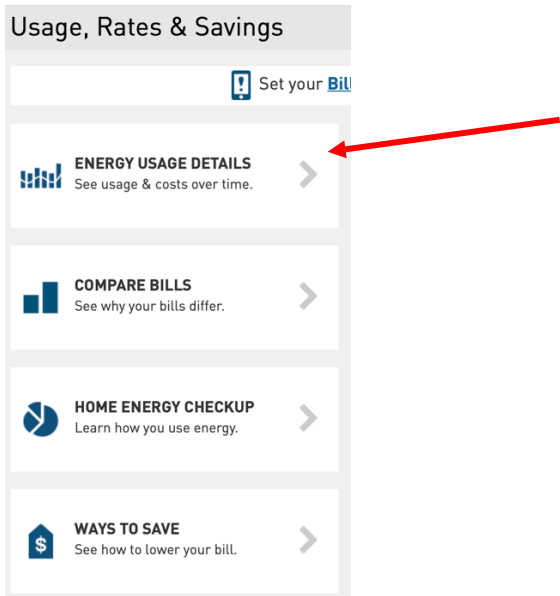
**METER NUMBER\*** [FIND METER ID >](#)

\_\_\_\_\_

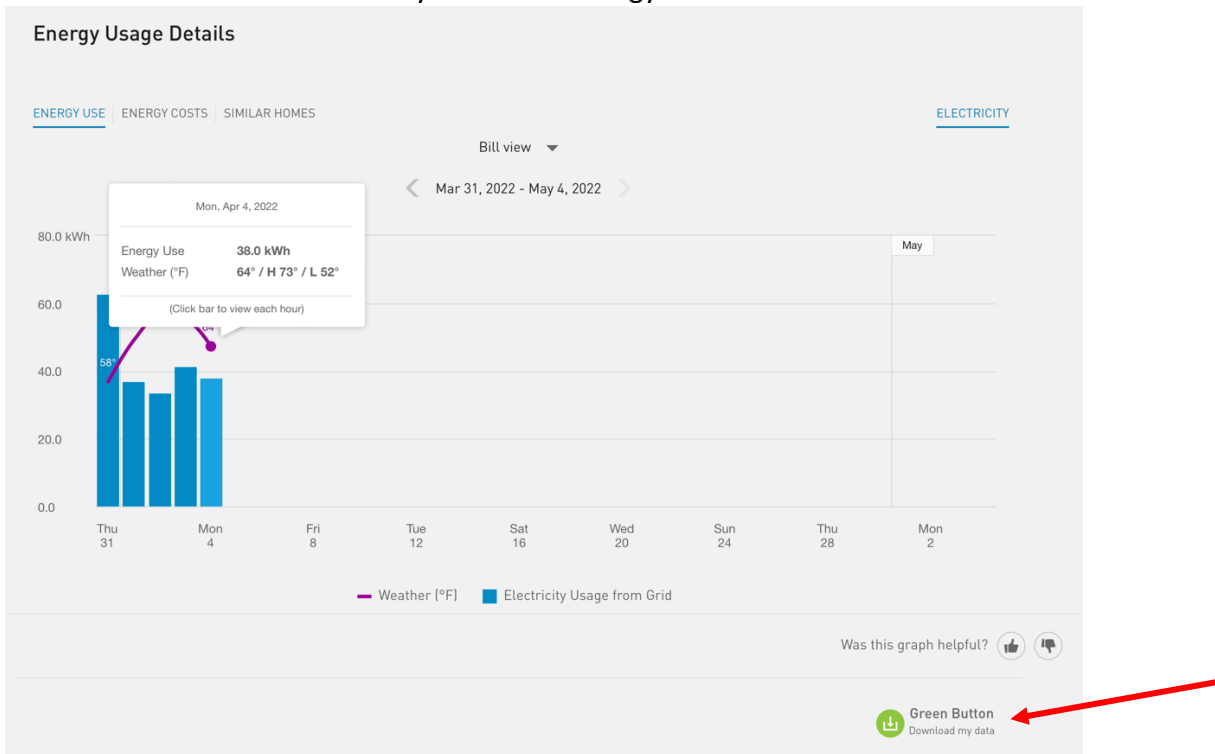
**FIND ACCOUNT NUMBER**

PG&E HOW TO DOWNLOAD THE DATA WE NEED FOR SOLAR. Go to: <https://www.pge.com> and login

Once logged in, on the dashboard (main screen) and click on ENERGY USAGE DETAILS, towards the middle of the screen. This will redirect you to the next screen.



The screen should auto default you to the "Energy Use" screen.



Click the Green Button that says, "Download My Data" and it will have the below show on the screen where the green button was. The parameters will default to be "Export all bill totals" with the format "CSV" and click EXPORT.

**Download my data**

**Time Period**

Export all bill totals

Export usage for a bill period

Since your last bill: Apr 02, 2022 - ▾

Export usage for a range of days

From: 03/06/2022 To: 04/06/2022

Once you click EXPORT it will download the file in a Zip file to your Downloads Folder on your computer.

It will open like below. Feel free to remove the usage that was past 1 year of usage.

	TYPE	START DATE	END DATE	USAGE	UNITS	COST	NOTES
6							
7	Electric billin	8/29/20	9/1/20	285 kWh		\$83.23	
8	Electric billin	9/2/20	10/1/20	2056 kWh		\$601.64	
9	Electric billin	10/2/20	11/2/20	1532 kWh		\$420.78	
10	Electric billin	11/3/20	12/2/20	1039.34 kWh		\$271.12	
11	Electric billin	12/3/20	1/3/21	1045.84 kWh		\$270.40	
12	Electric billin	1/4/21	2/1/21	996.71 kWh		\$265.51	
13	Electric billin	2/2/21	3/3/21	1085.93 kWh		\$293.19	
14	Electric billin	3/4/21	4/1/21	1060.81 kWh		\$296.35	
15	Electric billin	4/2/21	5/3/21	1586.51 kWh		\$464.08	
16	Electric billin	5/4/21	6/2/21	1958.01 kWh		\$577.09	
17	Electric billin	6/3/21	7/1/21	2645.35 kWh		\$778.84	
18	Electric billin	7/2/21	8/2/21	3319.54 kWh		\$975.53	
19	Electric billin	8/3/21	9/1/21	2695.37 kWh		\$798.16	
20	Electric billin	9/2/21	10/3/21	2427.82 kWh		\$720.98	
21	Electric billin	10/4/21	11/1/21	1227.1 kWh		\$345.99	
22	Electric billin	11/2/21	12/2/21	1118.29 kWh		\$307.01	
23	Electric billin	12/3/21	12/30/21	1040.84 kWh		\$288.40	
24	Electric billin	12/31/21	1/31/22	1222.26 kWh		\$365.98	
25	Electric billin	2/1/22	3/2/22	1109.35 kWh		\$333.33	
26	Electric billin	3/3/22	3/31/22	989.17 kWh		\$326.39	
27							

This could be removed

If you don't want to remove it on your end, we can do it on ours to make sure we are using the correct data to calculate your usage for the prior year to date.

Send file to your sales rep and/or [Service@heliosolarsolutions.com](mailto:Service@heliosolarsolutions.com)